

# Healthcare FAQs

## COVID-19 UPDATES



### Q: Who can be tested for COVID-19?

The Louisiana Department of Health recommends COVID-19 testing for **any patient with fever, respiratory symptoms and a negative influenza test.**

Healthcare providers have been advised that testing is recommended for any patient with fever, respiratory symptoms and a negative influenza test.

### Q: What do I do if I don't have an established doctor or can't get an appointment?

If you do not have a doctor or if you do not have insurance, contact your nearest community clinic. **This website lists all of these clinics/health centers: [www.lpca.net/main/for-patients/find-a-health-center](http://www.lpca.net/main/for-patients/find-a-health-center)**

### Q: I have symptoms. What should I do if I am not established with a doctor and no one I call appears to be taking new patients at this time?

If you do not yet have a primary care provider, you can call your local federally-qualified health center to make an appointment: **You can find your nearest community health center here: <https://www.lpca.net/main/for-patients/find-a-health-center>.**

If no community health centers are performing COVID-19 testing in your area, you can call your local emergency department to request testing. Please remember to **call first** before visiting your health care providers for COVID-19 symptoms.

### Q: I have symptoms and I do not have insurance or money to go to a doctor, where do I seek medical care?

The federal government has announced that all testing is free, including for the uninsured. Federally-qualified health centers provide primary care, oral health, and mental health services.

Several of these community health centers are performing testing for COVID-19. **You can find your nearest community health center here: <https://www.lpca.net/main/for-patients/find-a-health-center>**

Please remember to call first before visiting your health care providers for COVID-19 symptoms.